MPro110 FAQs

How long is the warranty for the projector?

Answer: 1 year from date of purchase.

What happens if my projector has a fault?

Answer: Consult the user manual provided with your MPro110 projector (page 13 – Troubleshooting)

I have consulted the user manual and still the fault remains. What do I do?

- If within the first 30 days what do I do?

Answer: Please contact the original place of purchase where a replacement unit can be obtained.

- If after the 30-day period what do I do?

Answer: Please contact 3M UK directly on 01234 229 695

Does the warranty cover the battery?

Answer: The battery is covered by the warranty as long as the battery is defective. Normal wear out is not covered. Normal wear out is when the battery does not charge or does not last as long as it did when it was new.

Where do I purchase a new battery?

Answer: You can buy from the 3MSelect store UK

I lost the charger, where do I obtain a new one.

Answer: You can buy from the 3M Select store UK

What happens if I overcharge the battery?

Answer: There are protection circuits in the projector and the battery that prevent over charging.

If my battery is dead, can I use the charger to proceed with presentation or do I have to wait for the battery to get charged again?

Answer: YES. You can use the charger to power the projector but the battery will not charge while the projector is on.

Can I use this with my gaming system?

Answer: As long as the gaming system has a video/TV output. You may need to buy the TV-out cable separately from the manufacturer. Make sure you consult the user manual for the connecting device.

Can I use this with my PDA?

Answer: As long as the PDA has a VGA or video/TV output. You may need to buy the TV-out or VGA cable separately from the manufacturer. Make sure you consult the user manual for the connecting device.

Can I use this with other video-out devices (Camcorder/Video-MP3 Player/Smartphone)?

Answer: As long as the device has video/TV output. You may need to buy the TV-out cable separately from the manufacturer. Make sure you consult the user manual for the connecting device.

How long will the battery charge last in usage mode, sleep mode, or save mode?

Answer: When the battery is brand new and fully charged, the battery will last between 40 – 60 minutes.

What type of cloth to use to clean the lens?

Answer: A cotton bud is a good tool for cleaning the lens. When cleaning the lens, hold the lens in place using the focus knob and then gently remove the dust and dirt. Do not use harsh chemicals like acetone as it will damage the lens and other plastic parts.

What is the part number for a replacement lamp and where can I buy one?

Answer: There is not a replacement lamp. The projector uses a high brightness LED as a light source. It has a long life.

Can I replace the lamp?

Answer: NO. The light source is an LED and cannot be replaced.

Is this a global product?

Answer: There are three Products: one is sold with a UK power Supply

Can I use this projector when I travel in other countries?

Answer: You can use the projector in other countries, but you will need a plug adapter for the projector's charger.

How many lumens is this projector?

Answer: 7 lumens

Is there a filter that needs to be cleaned like most projectors?

Answer: There is no filter in this projector.

Is there some kind of small stand or tripod for it?

Answer: The projector does have a standard 20-1/4" tripod mounting point therefore any tripod can be attached to the projector. You can buy a tripod at most camera and electronic stores.

What are the lengths for all cables that come with it?

Answer: Video = 72inches; VGA = 20 inches; Charger = 72inches

Can I connect my Mac to this?

Answer: As long as you have a DVI to VGA converter you can connect your MPro110 to your Mac using the VGA cable and set the resolution to VGA, SVGA or XGA.

Does this projector get extremely hot in the same way a traditional sized projector does?

Answer: The projector does get warm but does not exceed a safe temperature for handling.

Is there a distance calculator available for sizes other than what is in the manual?
Answer: There is a screen chart in the user manual.

Would I be able to watch an entire movie (up to 3 hours) without issues?
Answer: Only if you have the power adapter connected to the projector.

What is the native resolution?
Answer: VGA (640x480)

What is the maximum resolution?
Answer: WXGA (1280 x 768)

What is the noise level?
Answer: Since there are no fans, there is no noise.

What is the maximum humidity?
Answer: 80% RH without condensation

Does the MPro110 have a menu?
Answer: NO Menu